Optum

Managed Transplant Program

Take the uncertainty out of transplant claims



Transplant costs can be extremely unpredictable for managed care organizations. The average billed charges for a transplant episode can quickly rise to $1 million or more.[1]

Optum manages the clinical and financial aspects of your transplant cases through our transplant risk carve-out product, the Optum® Managed Transplant Program (MTP). We can help advance your strategy for controlling costs, mitigating risk and improving patient outcomes.

Managed care organization benefits

Optum allows you to outsource the risk for transplants. You simply pay a monthly premium, and Optum will pay claims that result from transplant cases. The Managed Transplant Program:

- Eliminates volatility through first-dollar transplant coverage so that transplant costs can be a stable budget item
- Covers transplant-related expenses from one day prior to the transplant through a maximum of 365 days following the transplant
- Covers solid organ and blood and marrow (cord blood, stem cells, bone marrow) transplants
- Includes coverage of evaluation, search and registry, organ procurement, home health, outpatient treatment, immunosuppressant (anti-rejection) drugs and travel and lodging benefits
- Eliminates needless costs by using the Optum Transplant Centers of Excellence (COE) network and a specialized clinical management team to avoid inappropriate transplants, identify eligible patients for Medicare and reduce the re-transplant rate
- Reduces costs associated with health reinsurance premiums
- Allows you to focus attention on other high-return-on-investment areas of your business
- Frees up dollar reserves, allowing you to reinvest in your business

The Optum Transplant COE network delivers access, choice and exceptional value[2]

195
COE facilities

1,112
COE programs

For more information:

Contact your Optum representative

Member benefits

Optum provides access to the nation's leading COE transplant facilities. This includes centers with the highest survival rates and transplant volumes.

Quality in transplantation

Individuals in need of transplant services have access to expertise through the Optum Transplant COE network. Each transplant program within the network is evaluated annually to help ensure only those programs that excel in transplantation are included. These programs generally have higher survival rates than non-network programs.

Quality in client service

Optum specialized transplant clinical case managers guide patients through the transplant process, including evaluation, pre-transplant, transplant, post-transplant, transportation arrangements, lodging and aftercare. Our transplant nurse case managers assist patients in making informed decisions about their transplant care through:

- Treatment education
- COE education and referrals
- Considerations in choosing where to get care
- Assistance in navigating the health care system
- Transplant medical director support

1. Repriced claims data from transplant cases managed by Optum. August 2024
2. Flies, Doug. Optum Transplant network status August 2024.

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This program should not be used for emergency or urgent care needs. The information provided through the nurse support service is for informational purposes only. The nurse cannot diagnose problems or recommend treatment and is not a substitute for a doctor's care. Health plan member information is kept confidential in accordance with the law. The Centers of Excellence (COE) program providers and medical centers are independent contractors who render care and treatment to health plan members. The COE program does not provide direct healthcare services or practice medicine, and the COE providers and medical centers are solely responsible for medical judgments and related treatments. The COE program is not liable for any act or omission, including negligence, committed by any independent contracted healthcare professional or medical center.

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