Optum

Epic Payer Platform

Payer-provider interoperability solutions

Optum has a fully staffed team with services in hosting, infrastructure, resourcing on-demand EHR expertise, strategic advisory, configuration and provider implementation.

Epic Payer Platform interoperability enables



Improved health outcomes
Gap closure
HEDIS®/Star Ratings
Risk adjustment



Enhanced care coordination
Medication management
Disease management
Community resources



Optimized care delivery
Prior authorization reviews
Clinical appeals
Pharmacy reviews



Operational efficiencies
Payment integrity appeals
Claims payment
Chart reduction



Value-based care results
Payer insights
Population health
Reduce total cost of care

What clients are saying

“The Optum team came in with a high level of knowledge and expertise, partnering with providers on integration and helping drive business case and value. Their professionalism and attitude to ensure delivery was a success and exceeded our expectation. We will absolutely choose to collaborate again in the future if the opportunity arises.”

To learn more, please contact us at
EPP_Managed_Services@optum.com

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How Optum solutions can help you achieve your goals

Common payer challenges

What our provider partners are saying

"The experience we had with Optum was far superior to the experience we had with another payer's install. Working with your team far exceeded our expectations and past experiences with vendor projects!"

- ☐ **Do you have the infrastructure and expertise necessary to succeed in an Epic interoperability initiative?**

  Optum has the technology and Epic-certified expertise to partner with you on this journey

- ☐ **Are you struggling to obtain the right level of prioritization from your operational and technical teams that is needed to scale quickly?**

  With Optum experience, our team can partner to develop a roadmap and associated key performance indicators that align with business objectives

- ☐ **Post-implementation, are you and your provider partners realizing the value the solution set out to achieve?**

  Optum has experience creating, connecting and automating reporting capabilities to showcase what your technology is doing for your downstream partners, and to the providers you connect to.

- ☐ **Is your organization prepared to comply with prior authorization regulations?**

  Optum can help your organization prepare for prior auth regulations by implementing comprehensive procedures and training of staff to ensure full compliance and efficient processes.

Value realization

<9 months

To realize value with use cases

Ensure right architecture, teams, reporting capabilities and executive support are in place to recognize value across all use cases.

Provider connectivity

100+

Provider connections in 12 months

Sort provider pipeline in a value-centered way to maximize near term ROI while implementing at a market-leading pace.

Staffing and infrastructure

<4 months

For technical installation

Establish staffing plan that ensures bases are covered while costs are controlled.

*All statistics produced from Optum internal data and analysis.

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