

PreCheck MyScript

Frequently asked questions

When you use your real-time benefits check tool, you spend more time on patient care. Patients can get their medications faster, start their therapies sooner, and may achieve better clinical outcomes.[1]

Overview

PreCheck MyScript® (PCMS) makes it easy to get real-time, patient-specific prescription drug data at the point of care. It's designed to remove barriers to cost and make patient pricing and dosage more transparent. This real-time benefits check (RTBC) tool data displays actual cost information based on a patient's plan design and deductibles.

Key points

- PCMS integrates seamlessly into your e-prescribing workflow by automatically displaying when you prescribe medication for an Optum Rx member.
- If needed, PCMS prompts you with prior authorization (PA) requirements, coverage details, patient out-of-pocket costs, and more.
- PCMS is currently available in most common electronic health records (EHRs) with additional integrations ongoing.

Optum Rx®

Background

How does PCMS work?

PCMS runs a trial claim through the Optum Rx system so you can:

- Check current prescription coverage and price based on the member's benefit plan.
- Find possible medication alternatives.
- See which prescriptions currently require prior authorization.

How is PCMS improving health care?

PCMS provides accurate benefit cost and coverage information at the point of care. This can remove cost barriers for patients which can lead to increased compliance. PCMS is data that appears within your RTBC tool and runs a trial claim.

Current users have told us they appreciate being able to discuss actual costs and options with their patients.[2]

How does PCMS make it easier to avoid a PA request and e-prescribe?

With PCMS, there are no forms to fill out, and no need to send us a fax or make a phone call. When using your RTBC tool, PCMS data displays clinically appropriate alternatives which help make avoiding a PA easier and allows for more seamless prior authorizations when needed. PCMS data also gives you the ability to view additional member benefit and plan level specific information when electronically prescribing.

	Standard e-prescribing with PCMS	Standard e-prescribing
Features and functionality		
Member benefit/plan level specific information		✓
Trial claim adjudication and applicable messaging	✓	
Preferred alternatives	✓	
Pharmacy channel alternatives	✓	
PA, step therapy and utilization management programs	✓	
Exclusions	✓	
Within existing EHR workflow	✓	✓
Seamless PA process	✓	

Real-time transparency and care provider effect

How accurate is PCMS?

PCMS shows the member's out-of-pocket cost based on the medication being prescribed, the pharmacy selected and the member's benefit plan coverage and deductible status. The price you see on the screen is what's in our pharmacy claim platform for that medication at that moment for that particular member's benefit plan. The pricing information and prescription drug list (PDL) are accurate at that point in time and are subject to change.

How does PCMS help my patients?

With PCMS, you'll know what a medication costs at that moment and will see preferred formulary alternatives and possibly lower-cost alternatives that you can discuss during your office visit. Results within one EHR show that when an alternative medication is presented via PCMS, the prescriber chooses the alternative 20% of the time.[1] If a medication requires PA, you'll know right away and can quickly request it, helping to reduce delays so the therapy can begin sooner.

What is the cost information based on?

Trial claim data is run through the Optum Rx claims system. This means your patient's benefit and medication information is accurate and up to date. The price you see on the screen is what's in our pharmacy claim platform at that moment for that medication and the member's benefit plan.

Which EHRs are currently displaying PCMS data?

Listed below are just a few of the many EHRs that integrate seamlessly into PCMS. Additional integrations are ongoing.

- Allscripts- prescription price transparency
- AthenaHealth®- Real-Time Benefit Check
- Cerner*
- Dosespot Parent
- Docutap Inc.
- DrFirst®- myBenefitCheck℠
- eClinicalWorks
- Epic*
- Greenway Health
- Meditech
- MDToolbox Parent
- Modernizing Medicine
- NewCropRx - NewCrop-RTBI
- Nextgen Parent
- Practice Fusion
- Veradigm - Veradigm TruePriceRx



PCMS is currently available in most common EHRs, with additional integrations on-going.

* Access is dependent on the health system

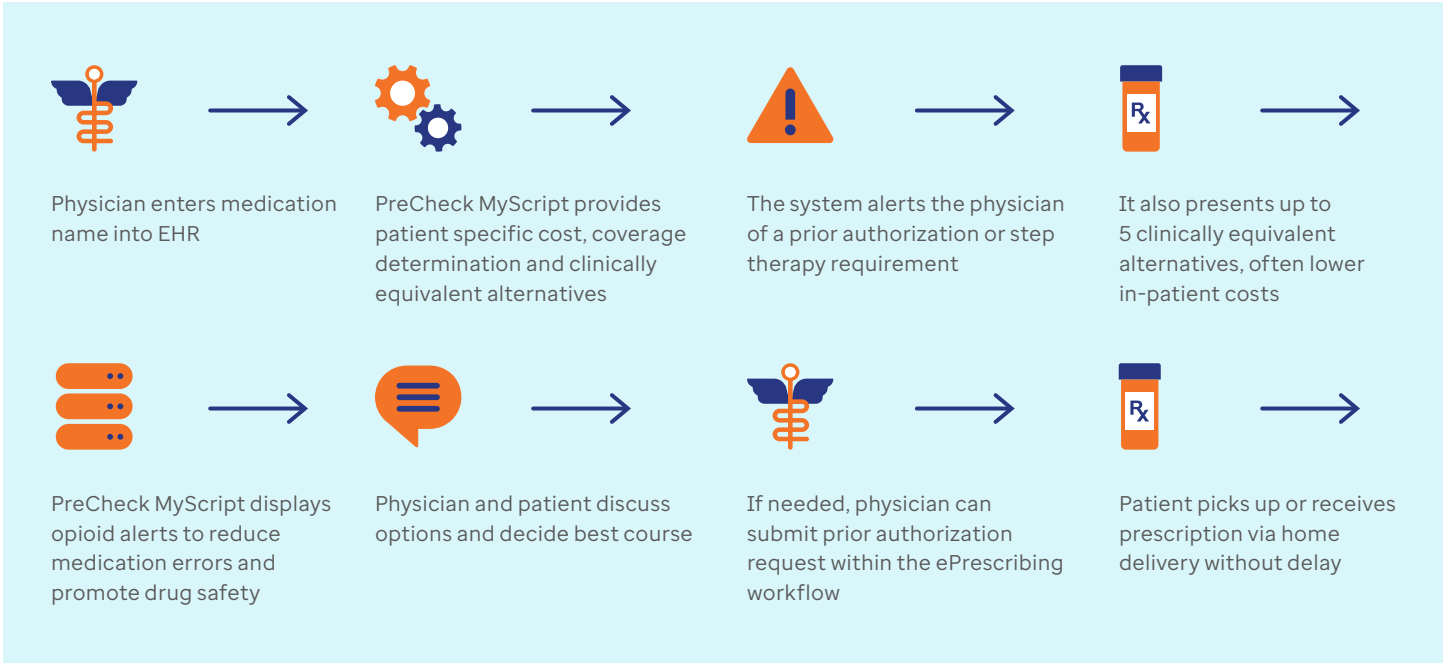
How does PCMS affect existing formulary verifications in my EHR?

PCMS will only change your existing PDL verification process for Optum Rx members. Drug pricing and utilization data comes from the same information we use to process Optum Rx pharmacy claims.

What will I see when I use PCMS in my EHR?

You may not realize you're using PCMS in your EHR because the data is designed to integrate seamlessly in the platform. Drug coverage and pricing will display within the e-prescribing workflow when you prescribe a medication for an Optum Rx member. The messaging and "alerts" vary by vendor.

The below diagram shows the PCMS data integration and workflow within the EHR, via the real-time benefits check tool.



Achieving better clinical outcomes and results

PCMS allows you to spend more time focusing on patient care and less time performing administrative tasks. Patients can get their medications faster, start their therapies sooner, and may achieve better clinical outcomes.[1]

Who's using PCMS?

The majority of active prescribers have access to PCMS today, with the network continually expanding.

What are the results so far?

Since its' launch in 2017, PCMS on average is serving 20 million transactions monthly.[3] This has helped providers avoid PA through selection of alternatives and should increase patient satisfaction by lowering costs and reducing surprises at the pharmacy.

Top-line results include:[1]

- Faster fill times per prescription
- Reduced administrative costs for prescribers and pharmacies
- Time savings – efficiency
- Improved patient experience

Does PCMS affect value-based contract incentives?

Yes. PCMS is designed to help improve medication adherence and PDL compliance. These metrics are typically part of value-based contract incentives.

Empowering providers and helping patients at point of prescribing

Providers who adopt RTBC with PCMS data gain access to available prescription options, out-of-pocket cost comparisons, real-time prior authorization requests and benefit coverage information easily. Providers also enjoy:

- Fewer PAs or medical necessity rejections and denials
- Reduced re-work of prescriptions for clinicians
- Automatic notifications of preferred formulary alternatives; some that are lower cost and have no PA requirement
- 50 minutes saved per avoided PA[4]
- $41 average prescription savings per avoided PA[4]

In addition, when PCMS is able to be displayed within the RTBC tool, better patient prescription discussions can take place which may lead to lower costs and less prescription abandonment at the pharmacy.
Patient benefits include:

- $119 savings per script when switched to lower-cost option[5]
- Up to 4% higher medication adherence which may lead to lower total cost of care[6]
- 80% tier 3 shifts to lower tier drug[7]

Helping patients at point of prescribing



Informed with data

Real-time eligibility | Formulary coverage | Medication history



Eliminate benefit confusion

Get patients the most appropriate, economical medications available without delay.

Visit rtbc-pcms.com to learn more.

1. Third party analysis of Optum Rx claims data, July 2017-November 2018.
2. Physician testimonials, including Dangond Pediatrics in Miami, FL and Privia Health in Arlington, VA. 2018.
3. Optum Rx analysis of full year 2023 trial claim and production claim data.
4. Third party analysis of Optum Rx claims data, September 2018 - August 2019.
5. Optum Rx analysis of full year (Jan - Dec '23) trial claim and production claim data.
6. Optum Rx data within the diabetes, statin, and hypertension therapeutic classes, 2016-2018.
7. Carson, Audrey. "In-Workflow Technology and Patient Engagement Solutions Are Helping Improve Outcomes." CoverMyMeds, The Leader In Electronic Prior Authorization, 14 Oct. 2019.

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Optum Rx specializes in the delivery, clinical management and affordability of prescription medications and consumer health products. We are an Optum™ company – a leading provider of integrated health services. Learn more at optum.com.

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