Case study

Cone Health, a health care organization located in North Carolina with roughly 1,200 licensed beds across 5 hospitals and more than 1,800 physician partners, has recognized a consistent decrease in inappropriate ordering using CareSelect® Imaging.

Goals

- Comply with federal requirement to consult imaging decision support
- Reduce inappropriate imaging orders

Solution

- Used CareSelect Imaging to provide decision support to ordering providers when placing high-tech imaging orders

Results

4.6% decrease
in inappropriate ordering since 2021

26% volume decrease
in inappropriate orders during same time that total ordering volumes increased 23%

> "CareSelect Imaging has been a game-changer for Cone Health, enabling us to reduce unnecessary diagnostic imaging over the last four years. Even as our overall high-tech imaging orders have increased, we've simultaneously seen a decrease in inappropriate ordering volumes, enabling us to provide higher-value care to patients."
>
> **– Catherine A. Cochran, MSN, RN, NEA-BC, Chief Nursing Informatics Officer**

*Appropriate % and volumes are based on scored sessions
**2024 final volumes are an estimate based on year-to-date

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